



Information Regarding Home Health Services

Your physician has indicated that you may benefit from receiving home health services. These services may include skilled nursing or therapy services, as well as personal assistance and homemaker services, all provided to you in the comfort of your own home. We are providing the following information to assist you in identifying the various resources available for you to receive such services.

We understand that it can be overwhelming to select a home health agency from a multitude of unknown providers. Therefore, before you make a selection, we want to make you aware that we have Keystone Pointe has a relationship with certain home health “preferred providers.” Note that these preferred providers are not affiliated with Keystone Pointe, Keystone Pointe does not oversee their services, and Keystone Pointe is not responsible in any way for the care that they provide. However, we have designated these home health agencies as our “preferred providers” based upon their satisfaction of our credentialing standards, their achievement of certain quality metrics, and their promise to adhere to our compliance program.

IMPORTANT: You have a choice of provider, and you are of free to choose any home health agency that you wish. You are under no obligation to select one of our preferred providers, and you should feel no pressure to do so. You will not be retaliated against in any manner should you select an alternate provider. For your convenience, we have attached a list of other home health agencies who provide services in the area.

If you have any questions regarding home health services or selection of an agency, please contact Shawwna Fairman, LSW, MSSA at 440-299-5500.

If you believe that you have been pressured to select a home health agency that you do not wish to choose, then please contact our Integrity Officer at 937-751-0828.

HOME HEALTH AGENCY CONTACT INFORMATION

Our Preferred Home Health Agencies:

Capital Home Healthcare
1100 Lake Ave, Ashtabula, OH 44004
Phone: 440-964-3332
www.capitalhealthhomecare.com

Great Lakes Caring
5830 Heisley Rd, Mentor, OH 44060
Phone: 888-260-9835
www.greatlakescaring.com

Other Home Health Agencies Servicing our Area:

Lake Health Home Care
36000 Euclid Ave, Willoughby, OH 44094
Phone: 440-639-0900
www.lakehealth.org